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Equality and Diversity Policy

Patients and Visitors

Our vision for Arundel Dental Practice is to provide a safe, caring and welcoming environment for patients to receive dental care and advice.

We are committed to providing care for our patients in partnership, without prejudice and discrimination. We promote a culture of respect, understanding and we value the diversity of people's backgrounds and circumstances.

In accordance with the Equality Act 2010 we will not tolerate any discrimination against:

- **Age**
- **Disability**
- **Gender Reassignment**
- **Marriage and Civil Partnership**
- **Pregnancy and Maternity**
- **Race**
- **Religion or Belief**
- **Sex (Gender)**
- **Sexual Orientation**
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We aim to prevent discrimination by:

- Recognising all our patients as individuals with diverse needs
- Respecting the rights and dignity of all our patients and visitors.
- Providing information that is easily understood.
- Ensuring that care is planned with a patient's specific needs at the forefront.
- Aiming to accommodate the needs of our patients relating to any disability wherever possible
- Inviting comments regarding improvements to the provision of our services.
- Training our team in our Equality & Diversity Aims and Responsibilities

If you believe you have been treated or have witnessed someone else treated in any way contrary to the policy please contact the Practice Manager, **Amanda Lynam**, or if this is not appropriate, **Christopher Needham** or **Michael Clark**. Your concerns will always be taken seriously, investigated and appropriate action taken.

We always welcome any comments to help us improve our service.